

Roadside Assistance Switzerland and Europe

Benefits summary

Insurance benefits in CHF

Breakdown help	unlimited
Towing	unlimited
Recovery	2'000.–
Overnight stay or travel home or hired car	according to T&C II 3.2.3
Taxi costs	CHF 50.–
Return transport for vehicle	unlimited
Driving back by chauffeur	unlimited

Services provided

Credit and customer barring service, Mobile phone barring service, Home Care

Premium CHF 75.–



Breakdown help / Towing

Breakdown help:

- If the vehicle is no longer roadworthy due to breakdown or an accident, a breakdown service will be organised and paid.

Towing:

- Arrangement and meeting the costs of towing the vehicle to a suitable nearby garage.



Taxi costs

Taxi costs in connection with overnight accommodation, travel home or the use of a rental car will be paid per event.



Recovery

Costs will be paid for returning the vehicle to a roadworthy condition after an accident.



Overnight stay / travel home / hired car

If the vehicle cannot be repaired on the same day or within 48 hours when abroad, or if the return or onward journey is not possible on the same day due to theft, Allianz Travel will organise and pay for overnight accommodation, travel home or a rental car for travel or onward journey.



Driving back by Chauffeur

Organisation and payment of the costs of returning the vehicle and the occupants with a chauffeur if the driver is seriously ill, seriously injured or dies and none of his/her fellow travellers are able to return the vehicle.



Return transport for vehicle

If the vehicle cannot be repaired on the same day or within 48 hours when abroad Allianz Travel will organise and pay the costs of returning the unroadworthy or recovered vehicle to the nearest garage in the place of residence of the policyholder.



ELVIA is the Swiss pioneer among travel and sport insurance providers and is now established as a mark of quality. Swiss roots and Swiss quality – around the clock and around the globe since 1950.

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Important information

- Valid Europe-wide (with exclusions according to T&C) for the vehicle that you have registered with us.
- The insurance policy is valid for 1 year and is extended automatically unless it is terminated at least three months prior to the expiry date.
- Assumption of assistance services only in the event of a request by telephone to Assistance's emergency call centre.
- Only available to people who are permanently resident in Switzerland.

The specifically insured risks and benefits as well as exclusions or limitations of our insurance policies are described in detail in the General Terms and Conditions of Insurance (TC). The general terms and conditions of insurance apply which are available at www.allianz-travel.ch/tc.



Credit and customer card blocking service

Assistance if bank, post office, credit and customer cards are blocked in the event of robbery, theft, loss and misplacement.



Mobile blocking service

Immediate mobile blocking by the relevant provider in the event of loss, theft or robbery.



Home Care

Arranging emergency contacts in the event of damage to the place of residence in Switzerland during a trip due to break-in, fire, natural hazards, water-related events or glass breakage.



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